

# THEWODROS B. YIRDAW

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2860 Chancellors Way NE  
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## Professional Profile

Dynamic technology professional and entrepreneur with over two decades of experience across a broad spectrum of roles in the ever-evolving world of technology and the service industry. From startups to enterprise-level design and deployment, skilled in providing and administering innovative solutions. Versatile veteran of the service industry, experienced in management and front-line roles within premier establishments in Washington, DC, with a consistent track record of operational excellence.

## Professional Experience

### Managing Partner, Tsehay Restaurant | Washington, DC

#### 2019 - Present

- Spearheaded daily operations of an upscale ethnic cuisine establishment, ensuring exceptional guest experiences.
- Managed inventory control, guest relations, and a sophisticated cocktail program.
- Trained and mentored new staff to uphold operational and service standards.
- Contributed to the restaurant's recognition as Michelin-rated in 2021 and 2022.
- Helped secure a spot in the Washingtonian's Top 100 Best Restaurants in 2019.

### CTO, WUB LLC | Silver Spring, MD

#### 2016 - Present

- Directed company-wide technology strategies to meet and exceed client needs.
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- Designed and implemented robust network infrastructures for seamless operations.
  - Oversaw machine deployment and compliance assessments.
  - Managed digital signage content to enhance brand presence and communication.

**Senior Bartender/Manager, The Front Page | Washington, DC**

**2004 - 2019**

- Delivered exemplary guest service in a high-volume, fast-paced environment.
- Managed inventory control and optimized operational efficiency.
- Provided training and leadership for new staff members.

**Cash Management Specialist, WorldPAC | Fairfax, VA**

**2003 - 2006**

- Handled real-time updates of client transactions, ensuring accuracy and timeliness.
- Managed processes for returned merchandise authorization and credits.

**Technology Consultant, Tamesol Communications | Addis Ababa, Ethiopia**

**2000 - 2002**

- Delivered effective technology solutions tailored to client requirements, including state broadcasting networks.
  - Designed, deployed, and supported innovative infrastructure solutions for mission-critical applications.
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## **Education**

- St. Joseph High School Addis Ababa Ethiopia 2002
- MCSE: Microsoft Certified System Engineer, 2002
- ACSP: Apple Certified System Professional, 2016
- Mac Integration Certification: MacOS 10.11 - 10.13, 2016

## **Skills**

- Technical Proficiencies: Microsoft Office, Adobe Creative Suite, Python, Data Analytics
- System Management: Remote Device Management (MDM), Compliance Audits
- Technology Deployment: Network Infrastructure, Machine Deployment, Digital Signage
- Leadership: Staff Training, Operational Management, Guest Relations

## **Additional Highlights**

- Proven ability to elevate business performance through strategic operations and innovative technology solutions.
  - Recognized leader in building and maintaining exceptional guest experiences in award-winning hospitality environments.
  - Distinguished certifications underscoring technical expertise and adaptability.
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